

# PRODUCT INTERNATIONAL LIMITED WARRANTY. AC5 ELEGANT

# L'ANTIC COLONIAL

## WARRANTY

This warranty covers all manufacturing defects, under normal conditions of use and with correct assembly and installation in accordance with the recommendations of L'Antic Colonial, S.A., for the period specified in the coverage time section.

L'Antic Colonial, S.A. hereby guarantees that the products covered by this warranty are of the highest quality and have various certificates to support them, such as ISO 9001. A careful check of the condition of the goods at the time of delivery must be carried out. Any anomaly, damage or breakage detected during transport must be noted on the delivery note.

## COVERAGE

This warranty refers to the following laminate floor collections distributed by L'Antic Colonial:

### - AC5 ELEGANT

In the event of a claim for manufacturing defects covered by this warranty, L'Antic Colonial, S.A., will proceed to carry out the relevant tests in order to establish the conformity of the product. Should it be established that the reference in question does not comply with the parameters established in applicable standards, L'Antic Colonial, S.A. will replace the product(s) in question with the same product(s), reserving the right, at the sole discretion of L'Antic Colonial, S.A., to make cash returns, which will correspond only to the net value of the product at the date of purchase.

In the event of replacement of the material, in the case of a discontinued product, a product of similar features in terms of appearance and quality, which is available, shall be selected.

New pieces cannot be guaranteed to match in color, gloss and texture identical to existing pieces.

## WARRANTY COVERAGE TIME

This warranty certificate shall be valid as specified in the table below, from the date of delivery of the product, understood as the one reflected in the invoice or delivery note and shall only be valid for the first user.

### RESIDENTIAL AREA 25 YEARS

25 year warranty for domestic use valid for laminate floors that have been installed in rooms where they are exposed to normal wear and tear for their recommended End Use Category in accordance with EN 13329.

### COMMERCIAL AREA 5 YEARS

5 year warranty for domestic use valid for laminate floors that have been installed in rooms where they are exposed to normal wear and tear for their recommended End Use Category in accordance with EN 13329.

### BATHS AND KITCHENS 5 YEARS

5 year warranty for baths and kitchens in installations for commercial use.

The replacement of a product or the refund of money in the event of a claim shall not modify or extend the original terms unless otherwise provided by mandatory laws in each territory.

Auxiliary accessories or special parts, including but not limited to skirting boards, profiles, sheets, corner pieces, etc., have a limited warranty of three years, which does not apply to extended coverage periods, which only apply to laminated slats.

## WARRANTY CONDITIONS

L'Antic Colonial, S.A. shall be obliged to repair or replace products covered by this warranty provided they meet the following conditions:

- The product must have been purchased in an Official Dealer, identified in our website.
- The product must not have been altered or modified since its shipping from factory.
- All recommendations for installation, use and maintenance from L'Antic Colonial, S.A. must have been respected.
- The products must not have been used, or have been exposed indefinitely in any showroom.
- The products must be accompanied by valid proof of purchase by the person claiming the execution of the warranty.
- The product's purchase price has been completely satisfied.

## EXEMPTIONS

This warranty covers defects relating to the intrinsic quality of the product arising from manufacturing defects and therefore does not cover the following situations, but not limited to:

### a) Improper maintenance:

- Derived from the use of products not recommended by L'Antic Colonial, S.A., for initial and periodic cleaning.

- Damages derived from subjecting products to substances that may cause a chemical attack, as well as from subjecting the product to abnormal conditions (this includes, but is not limited to, damage from misuse or transportation, damage from excessive heat, exposure to adverse weather conditions, damage from improper care and maintenance causing chipping or breaking, damage from exposure to direct sunlight on products intended for indoor use).

- Derived from the extended contact of products with agents that can stain or erode the surface in any way.

- Derived from disregarding the maintenance and cleaning recommendations established in the manuals and guides of L'Antic Colonial, S.A.

- Derived from the inadequate transport and/or storage of the product since its departure from our establishment.

### b) Installation faults or defects:

- Derived from the omission of the recommendations established in the installation, laying and use manuals of L'Antic Colonial.

- Damages derived from deficiencies in the leveling, tuning, cohesion, drying and/or curing, temperature and humidity insulation of the support surface, as well as failures derived from the compatibility of the support with the rest of the construction set.

- Derived from structural deficiencies, as well as incorrect location, laying and/or treatment of expansion, perimeter and structural joints in the installed area.

- Derived from the use of products not recommended by L'Antic Colonial, S.A., for installation and/or maintenance.

### c) Abnormal use of the products:

- Derived from the use of the product in contexts other than those specified by L'Antic Colonial, S.A.

- Derived from the installation of the product in environments that exceed the traffic and working conditions determined by L'Antic Colonial, S.A.

- Derived from the application of additives and surface elements not recommended by L'Antic Colonial, S.A.

# L'ANTIC COLONIAL

- Damages derived from marks, scratches, scuffs, dents or cuts, including, but not limited to, those caused by pets.

- Damages derived from the use of non-recommended radiant heating systems.

- Damages derived from direct contact with fire.

d) Facts not attributable to L'Antic Colonial, S.A.:

-Actions or omissions that may affect the product, regardless of whether these are carried out by the buyer or by third parties. This includes, but is not limited to: damage or injury caused by unintentional acts, working conditions, architectural or engineering design, structural movements, acts of vandalism or accidents.

- The normal features and evolutions of the natural product. There may be slight differences in shade between the different elements that compose it and differences in hue, veins, color, or texture. In addition, if the products are compared at different times, time and weather conditions may cause variations in color and/or hue.

-The customer's personal preferences such as color, workmanship, etc. The choice of color and finish must be definitive before closing the purchase, as subsequent changes of decision will not be covered by this warranty.

-Installed parts with obvious visual defects, including labor costs for disassembly and assembly of products with visible defects. We recommend that the material be checked for defects prior to installation.

-Natural and public situations not related to the product such as earthquakes, landslides, floods, fire, vandalism.

-Normal wear and tear.

- Damage due to the action of humidity, flooding, prolonged exposure to water, damage caused by keeping the material in environmental conditions different from those recommended in the installation and maintenance instructions. It does not cover deformations, cracks, delamination, etc... in the pieces, caused by an excess or lack of humidity in the environment, or excess or lack of humidity in the wood and in the materials derived from wood.

- Damage due to impacts, wear, scratches, or damage due to use, wear caused by stones, acids, sand or other abrasives, dragging of furniture, wheelchairs, cleaning machines, burns, and in general any action caused by external agents to the material.

- The possible difference between samples or photographs of any product, and the actual products purchased.

- Damage caused by insects.

- Noises or creaking produced by the installed material.

- This warranty does not cover damage caused by third parties (e.g. transport or installation damage).

- Visual effects caused by the incidence of grazing light, backlighting or direct illumination for the evaluation or identification of defects.

## EXCLUSIONS

Being related to the intrinsic quality of the products, the warranty of L'Antic Colonial, S.A., does not cover:

-the value of installation and reinstallation materials;

-any legal interest on the value paid for the products;

-The value of the damages, whether direct or indirect, that may be generated before and/or during the claim or repair process to the commercial, industrial, professional or residential activities of the buyer, the user of the product or a third party.

-the costs of materials or labor associated with the reinstallation of the product

covered by the warranty after replacement by L'Antic Colonial, S.A., nor any additional repairs or modifications such as plumbing, electricity, coatings, veneers and modifications that may be necessary for the replacement of the product covered by this warranty (such repairs and modifications shall be the responsibility of the customer).

-No other value not described in this certificate.

L'Antic Colonial is constantly working on the development and improvement of its products, for this reason, during the term of this warranty, L'Antic Colonial reserves, without notice, the possibility of modifying the design and technical specifications of its products.

The company L'Antic Colonial, S.A. also reserves the right to visit the site, according to a previously agreed date, in order to examine the product and check the warranty conditions.

**L'Antic Colonial, S.A., WILL NOT BE HELD RESPONSIBLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, AMONG OTHERS: LOSS OF PROFIT, REVENUE OR INFORMATION (WHETHER DIRECT OR INDIRECT) OR LOSS OF BUSINESS FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OF ITS PRODUCT, EVEN IF L'Antic Colonial, S.A., HAS BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.** Some local jurisdictions do not allow the exclusion or limitation of special, indirect, incidental, or consequential damages, so this limitation or exclusion may not apply to you.

**EXCEPT WHERE PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THIS PRODUCT IS EXPRESSLY EXCLUDED.** Some local laws do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to your jurisdiction.

## PROCESSING OF A WARRANTY CASE:

If you wish to validate this warranty, be sure to follow the steps below:

- Verify that you have complied with all the steps and requirements established in the installation, use and maintenance manuals of L'Antic Colonial, S.A.

- Report in writing to the authorized dealer/seller or directly to the company L'Antic Colonial, S.A., Ctra. Nacional 340, km 54, 12540 Villarreal, Castellón, Spain within 30 days of the occurrence of the damage or defects.

The action to claim compliance with the provisions of the additional commercial warranty shall lapse six months after the end of the warranty period.

This document is intended for all types of customers regardless of their status worldwide, therefore, it is possible that in certain territories there are mandatory laws that give you broader rights than those described here, without prejudice to this, for those issues that are not mandatory in the various legal systems, the provisions herein shall apply.